



Technical Support for Student Online Testing for Texas Formative Assessment Resource (TFAR)

Accessing the Online Test

Students will access the TFAR assessments online at tx.schoolnet.com with their username, password, and test passcodes provided. The chart below provides information on the devices, operating systems, and browsers needed to take the TFAR assessments online.

Device	Operating System	Browser
Windows Laptop/PC	Windows 8.1 or 10	Internet Explorer 11, Firefox 76, Chrome 83 and Edge 44 and 83 (for Windows 10)
Mac Laptop/MacBook	macOS 10.15 Catalina	Safari 13.1 Firefox 76 and above, Chrome 83
iPad	iOS 13.5	Safari 13.1
Chromebook	Chrome OS 83	Chrome 83

Troubleshooting

Cannot access Schoolnet

Some controls on the campus network may prevent access to the Schoolnet site. If you are having difficulties accessing Schoolnet, please whitelist the following sites:

- schoolnet.com
- psonsvc.net
- bam.nr-data.net
- s3.amazonaws.com/tn8prev-prd-sn-tn8general/*

Student is unable to log in

Check that the username and password is correct, and that the student is selecting the correct district from the dropdown list. If your student is still unable to log into Schoolnet or a test using the login information provided, please contact Pearson (see contact information below).



Test is slow to load or there is a timeout error

Internet speed may be slowed due to a lot of internet activity (video or music streaming, other users working online, multiple devices accessing the network). Slow page loads and a timeout error are most likely due to low bandwidth/internet speed. Check with your technology coordinator to see if other non-essential devices can be temporarily disconnected.

Student is exited from the test

If your student is exited from the test, he or she can log back in using the same login information provided. Your student's responses will still be there.

Completing the Online Test

Once your student has finished the TFAR assessment, he or she should click the "Submit Final Answers" button within the test. Your student's test results will immediately pop-up. You can log back into Schoolnet anytime using the same student login information.

Additional Support

If you have additional questions, contact the Customer Service Center by calling 800-627-0225.